

Specialised Drainage

Capability Statement

dlcs ISO 9001 certified ISO 45001 certified ISO 14001 certified

KATAM DRAINAGE
division of toner group.

Key offerings

✓ **Location**
Operations located in the West (Altona North) and South East (Hallam) of Melbourne

✓ **Statewide Reach**
Toner Group services Melbourne and Regional Victoria

✓ **Live Sewer Accreditation**
Accredited live sewer contractor with Greater Western Water, Yarra Valley Water, South East Water, Barwon Water, Coliban Water and Gippsland Water

✓ **Trust**
Safety and Quality Guarantee; capacity to meet reporting obligations.

✓ **Multi-Trade**
Full range of Plumbing, Drainage and Electrical trade services with 100+ direct employed tradespeople.

✓ **Industry & Market**
Broad experience servicing and supporting a diverse range of industries and markets.

Contents

About Us 2
Our People 4
Our Services 6
Our Clients 8
Recent Projects 10
Our Systems 14

About Us

Toner Group is an established multi-service trade group, with a footprint spanning Melbourne and regional Victoria.

With 20+ year history of delivering quality and professional services across commercial, domestic and maintenance markets, our team of over 100+ Trades continues to grow to provide the service you need.

Relationships are at the heart of what we do. Built on trust and action, we have fostered 15+ year relationships with several of our clients, supporting them on their own growth journeys.

Toner Group offers multi trade services for plumbing, drainage and electrical services to the commercial, new home, insurance, and maintenance markets.



Chris Toner, Founder

toner group.
Striving for Better

CHRIS TONER PLUMBING

JSE ELECTRICAL

KATAM DRAINAGE

DCL ELECTRICS



Company History

Katam Drainage was originally founded in 1999 by then owners Tristam and Karen Clarke. In 2024 it was acquired by Toner Group which expanded the group's service capabilities and reach into specialised drainage works on the network side of sewer and stormwater infrastructure.

Katam Drainage is an established and highly professional provider of specialised sewer and drainage services to clients which include retail water authorities, local government, civil construction companies, consultants, and private developers across Melbourne and regional Victoria.

Toner Group was founded in 2009 as Chris Toner Plumbing & Drainage, servicing the plumbing and drainage needs of new homes builders in Southeast Melbourne. Founder and Director Chris Toner established the business on solid foundations of exceptional customer service, unquestioned quality and a commitment to understand and support his clients.

Over the years Toner Group expanded its services into commercial construction sector. In early 2022, Toner Group partnered with Straight Bat Private Equity with the view of further growth. On the back of this partnership Toner Group incorporated electrical trade services with the acquisition of JSE Electrical (2022) and in 2024 the acquisition of Katam Drainage.

Katam Drainage and Toner Group remain a Melbourne based, family business, where Chris Toner remains the hands-on, driving force behind the business supported by a loyal executive team and an experienced partner in Straight Bat enabling Chris to continue growing with his clients and expanding their footprint.

The Group has grown harmoniously and in conjunction with many of the original clients by developing long-standing meaningful relationships. Chris strives to continue making his company professional and easy to deal with.

Our People

Since 1999 Katam Drainage and Toner Group has invested heavily in its people.

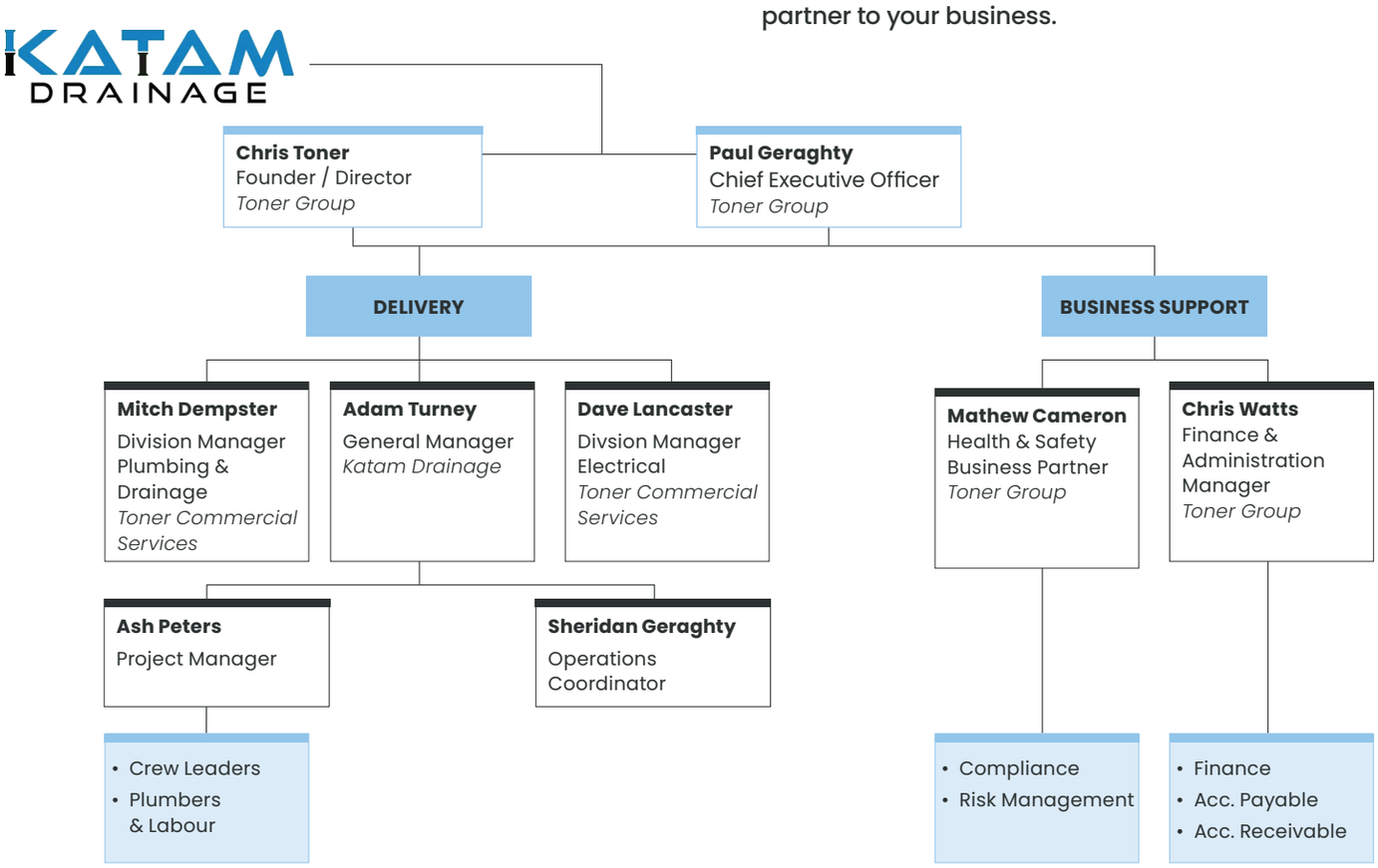
We mobilise a multidisciplinary project team to suit your project requirements, with one point of contact to provide certainty, confidence and peace of mind.

Many have completed their apprenticeships and remained with the company for more than 10 years and now enjoy senior, management and supervisory roles within the business and divisions.

In addition, many apprentices have gone on to build businesses of their own and Toner is proud of the opportunities it has created for people and the broader community.

What this means for you:

- ✓ Convenience of a one-stop shop;
- ✓ End to end support across entire project and job life-cycle;
- ✓ Greater accountability and less risk;
- ✓ Safer and more efficient outcomes;
- ✓ Experienced and solutions-oriented partner to your business.





In order to deliver the best services to our clients, we attract and retain the best people in our industry, with diverse expertise and strong alignment of values.

Our Services

Katam Drainage is an established provider of specialist drainage and live sewer services.

We service a range of clients that include retail water authorities, local government, civil construction, consultants and private developers.

With a team of skilled and experienced plumbers, drainers, operators, and administrators Katam Drainage can manage all aspects of live excavation sewer and specialised drainage works and is uniquely placed to assist with your next project.

Our team have the experience and expertise to handle even the most complex projects, offering a wide range of specialised drainage, live sewer and multi-trade services that prioritise quality, efficiency and reliability

Specialised Drainage & Live Sewer

- House Connection Branch (HCB)/ Property Connection Branch (PCB) excavation and construction.
- Maintenance hole construction.
- Maintenance chamber construction.
- Stormwater pit and gross pollutant trap (GPT) construction.
- Localised sewer / stormwater / water main upgrades.
- Trenchless sewer / stormwater rehabilitation using Quicklock and fiberglass patching.
- Commercial drainage works, incl. excavation / trench shoring.
- Wincan CCTV condition inspections, appraisal and reporting.
- Sewer / stormwater high pressure water jetting.

Katam Drainage is an accredited live sewer and water contractor for.

Greater Western Water

Barwon Water

Yarra Valley Water

South East Water

Coliban Water

Gippsland Water



Our team of expert trade staff have the experience and expertise to handle even the most complex commercial projects, offering a wide range of multi-trade services that prioritize quality, efficiency, and reliability.

Our Clients

We seek to partner with clients who value high quality work and prioritise reliability and loyalty.

We are confident in our abilities, our approach and our people which is why we have become one of Melbourne's leading specialised drainage, live sewer and trade service partners. Our clients choose Toner Group and its subsidiaries because of our reliability and ability to get the job done!

- ✓ Water Authorities
- ✓ Local Government
- ✓ Civil Construction
- ✓ Consultants
- ✓ Property Developers



Relationships are at the heart of what we do. Built on trust and action, we have fostered 15+ year relationships with several of our clients.

Recent Projects



Whitehorse Rd, Balwyn (2025)

Approx. Value:
$200k

Client:
Lanco Group

Scope of Works:

Contracted by Lanco Group as an accredited Yarra Valley Water (YVW) contractor to divert a sewer reticulation main for construction of a new dental surgery in Balwyn for Dental Boutique.

The team was involved in the initial design due to sewer retic clashing with above ground power infrastructure adding to the complexity of the project.

Works included:

- Diversion of 60m of 225mm sewer reticulation main;
- Underground boring to open cut;
- Construction of two (2) new poured situ maintenance holes and maintenance chambers.







Thomas Embling Hospital Expansion (2024)

Approx. Value:
$550k

Client:
Cooke & Dowsett Plumbing Group

Forensicare

COOKE & DOWSETT PLUMBING GROUP

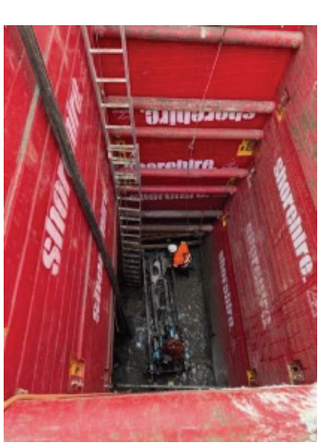
Scope of Works:

Contracted by Cooke & Dowset Plumbing Group to deliver live sewer works associated with the expansion project for the Forensicare Thomas Embling Hospital located in Fairfield.

Works included:

- Installation of 200m of DN225 sewer property service drain to enable connection of new wing to existing facility;
- Horizontal laser boring through solid rock at depths of 4m (upstream) down to 7m (downstream);
- Excavation of three (3) bore shafts;
- Installation of two (2) 1m diameter Rehau maintenance structures;
- CCTV inspection and Wincan report post works and issue of VBA plumbing certificate.





Recent Projects (cont.)



City of Melbourne – Latrobe St Melbourne (2024)

Approx. Value:
$200k

Client:
Built

Scope of Works:

Contacted by Built to deliver specialised drainage works to upgrade stormwater owned and maintained by City of Melbourne along Latrobe St. Works were complex and challenging due to the location within the Melbourne CBD and navigating existing services with the road reserve.

Works included:

- Upgrade 85m of DN300 stormwater main;
- Installation of five (5) stormwater pits;
- CCTV and Wincan report post works and sign off.







Homes Victoria – Essex St Prahran (2024 / 2025)

Approx. Value:
$1.5m

Client:
ICON

Scope of Works:

Engaged by ICON as an accredited South East Water (SEW) contractor to upgrade and establish new connections to potable water and sewer assets. Works formed part of the Homes Victoria housing development project on Essex St, Prahran being delivered by ICON.

Works included:

- Cut and seal twelve (12) existing sewer connections down to depths of 3m.
- Installation of a new DN225 sewer branch into an existing maintenance hole.
- Upgraded 400m of water main increasing from DN100 to DN150 around the development along Malvern Rd, Essex St and Princess St.
- Compliance testing and sign off through 3rd party consultant and SEW representative.





Recent Projects (cont.)



Homes Victoria – Bluff Rd Hampton (2024 / 2025)

Approx. Value:
$570k

Client:
ICON

Scope of Works:

Engaged by ICON as an accredited South East Water (SEW) contractor to divert a sewer main that ran through the development site. Works formed part of the Homes Victoria housing development project on Bluff Rd, Hampton being delivered by ICON.

Works included:

- Diversion and replacement Installation of 90m DN225 sewer main;
- Construction of three (3) new in situ poured maintenance holes;
- Compliance testing and sign off through 3rd party consultant and SEW representative.







GWW – Dunedin Street Maidstone (2025)

Approx. Value:
$60k

Client:
Programmed Facility Management

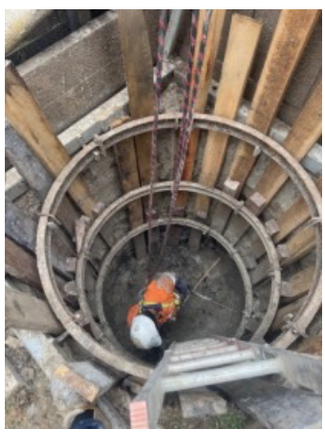
Scope of Works:

Engaged by Greater Western Water (GWW), principal contractor Programmed Facility Management (PFM) to rectify a collapsed house connection branch (HCB). Works presented significant challenges due to restricted access to the rear of the property and depth of the HCB.

Works included:

- Hydro excavation of HCB down to a depth of 4.7m;
- Restricted rear yard access;
- Construction of a ring and timber shaft for safe access;
- Replacement of collapsed section of HCB and post works CCTV inspection.







Our Systems –
Reporting & Compliance

At Katam Drainage, we support our clients to meet their reporting and compliance obligations.

Safety Systems

Safety Champion' Cloud-based health and safety software as a service (SaaS) solution.

- Access to all company policies, procedures,
- SWMS and work instructions;
- Interactive field-based audits / reviews;
- Incident, injury, hazard and near miss reporting;
- Incident investigations;
- Vehicle and equipment pre-start inspections;
- Employee competency management.

Katam Drainage is fully committed to promoting a culture of safety and ensuring all stakeholders go to work and return home safely to their families and communities.

- Dedicated Safety Manager overseeing risk, compliance and safety management system;
- Comprehensive on-boarding and development program to ensure all apprentices and employees are trained and supervised to work competently and safely;
- Technology platform enables workers to report and log hazards and incidents, facilitate training, up-skilling and development and ensure licenses and qualifications are recorded and valid.

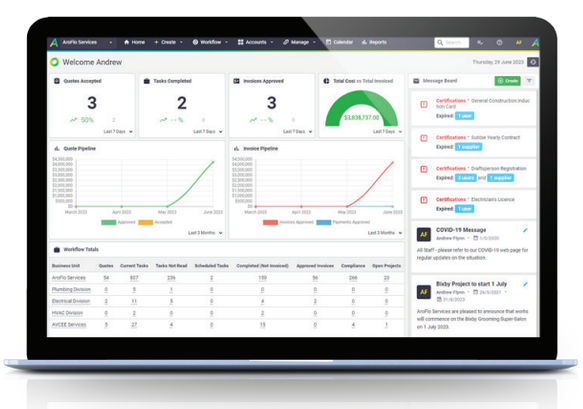
Quality Management

Cloud-based job/project management system that provides a seamless one stop shop from estimating works through to invoicing and everything in-between.

- Management of client information and payment terms;
- Detailed job cost/project management;
- Purchasing and project cost allocation;
- Digitalised employee work packs available in the palm of their hand;
- Employee timesheet management.

All Katam Drainage projects are supported by:

- Dedicated Project Managers – experienced team dedicated to individual projects;
- Dedication Site Supervisors;
- Dedicated Quality Assurance Supervisor.





Associations, Certifications & Insurance

Toner Group along with Katam Drainage hold the appropriate Public & Liability Insurance and are certified members of:

- **Master Plumbers** Association
- **Victorian Building Authority** – Licensed Plumber
- **Energy Safe Victoria** – Registered Electrical Contractor
- **Civil Contractors Federation (CCF)** – Accredited Civil/Drainage contractor
- **ISO Triple Accredited** –
  ISO 45001 Occupational Health & Safety Management
  ISO 14001 Environmental Management
  ISO 9001 Quality Management
- **National Electrical mmunications Association** – Certified Contractor
- **Public & Products Liability** Insurance ($20m)



Striving for Better

www.katamdrainage.com.au
info@katamdrainage.com.au

5429