

Commercial Services

Capability Statement

dlcs ISO 9001 certified ISO 45001 certified ISO 14001 certified

toner group.
Striving for Better

Key offerings – Commercial

✓ **Capacity**
100+ Plumbers & Electricians across Greater Melbourne

✓ **Multi-Trade**
Fully Qualified and Licensed Plumbing, Electrical & Water Authority Works Capability

✓ **Statewide Reach**
Toner Group services Melbourne and Regional Victoria

✓ **Trust**
Safety and Quality Guarantee; capacity to meet reporting obligations.

✓ **Professionalism**
Experienced in operational environments - government, businesses, schools and kindergartens.

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About Us

Toner Group is an established multi-service trade group, with a footprint spanning Melbourne and regional Victoria.

With 20+ year history of delivering quality and professional services across commercial, domestic and maintenance markets, our team of over 80+ Trades continues to grow to provide the service you need.

Relationships are at the heart of what we do. Built on trust and action, we have fostered 15+ year relationships with several of our clients, supporting them on their own growth journeys.

Toner Group offers multi trade services covering plumbing, drainage and electrical trades to a broad range of markets and sectors.



Chris Toner, Founder

toner group.
Striving for Better

CHRIS TONER PLUMBING

JSE ELECTRICAL

KATAM DRAINAGE

DCL ELECTRICS



Company History

Toner Group commenced over 20 years ago as Chris Toner Plumbing & Drainage, servicing the plumbing and drainage needs of new home builders in Southeast Melbourne.

Chris established the business on solid foundations of exceptional customer service, unquestioned quality and a commitment to understand and support his clients.

Over the years Toner Group expanded its services into commercial construction sector. In early 2022, Toner Group partnered with Straight Bat Private Equity with the view of further growth.

On the back of this partnership Toner Group incorporated electrical trade services with the acquisition of JSE Electrical (2022) and DCL Electrics (2026) and specialized live sewer drainage following the acquisition of Katam Drainage (2024).

Toner Group remains a Melbourne based, family business, where Chris Toner remains the hands-on, driving force behind the business. Supported by a loyal executive team, including Straight Bat, driving continued growth while working closely with clients and expanding capabilties and capacity.

Toner Group has grown harmoniously and in conjunction with many of the original clients by developing long-standing meaningful relationships.

Our People

For more than 20 years, Toner Group has invested heavily in it's people.

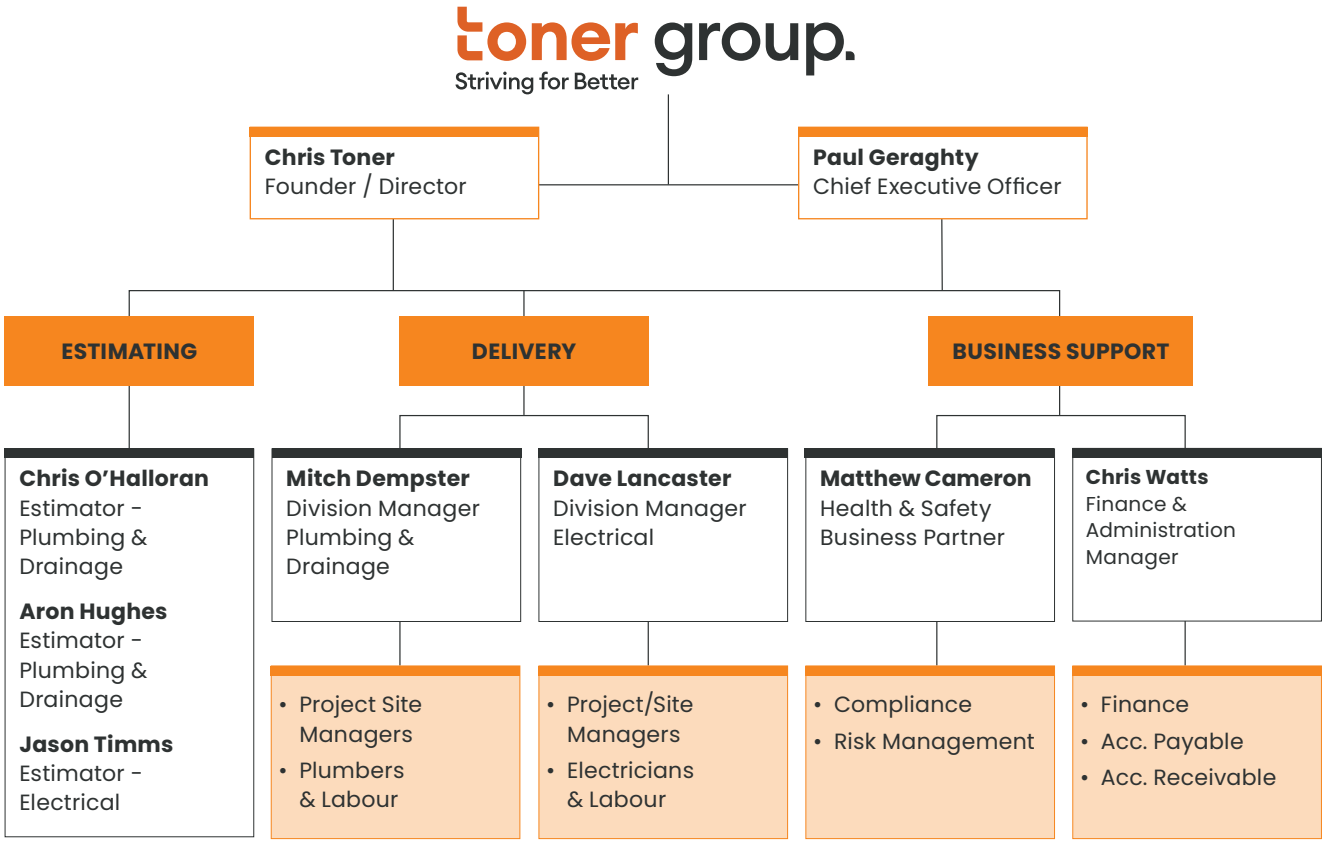
We mobilise a multidisciplinary project team to suit your project requirements, with one point of contact to provide certainty, confidence and peace of mind.

Many have completed their apprenticeships and remained with the company for more than 10 years and now enjoy senior, management and supervisory roles within the business and divisions.

In addition, many apprentices have gone on to build businesses of their own and Toner is proud of the opportunities it has created for people and the broader community.

What this means for you:

- ✓ Convenience of a one-stop shop;
- ✓ End to end support across entire project and job life-cycle;
- ✓ Greater accountability and less risk;
- ✓ Safer and more efficient outcomes;
- ✓ Experienced and solutions-oriented partner to your business.





In order to deliver the best services to our clients, we attract and retain the best people in our industry, with diverse expertise and strong alignment of values.

Our Services

Toner Group offers the flexibility of a multi-trade service for commercial projects.

With experience ranging from large scale commercial projects to urgent response insurance building works, Toner Group is uniquely placed to assist with your next project.

Multi Trade

Plumbing

- Commercial plumbing installation and maintenance
- Hot and Cold Water Services
- Natural Gas Services
- Fire Services
- Sanitary and Trade Waste Systems
- Metal Roofing Maintenance / Repairs
- Appliance / Fixture Supply and/or Installation
- Grease Trap Systems
- Rainwater Harvesting and Reuse Systems
- Plumbing Make Safe Investigations and Repairs
- Network Water Tapping's
- Commercial Plumbing Maintenance

Drainage

- Sewer Drainage Construction and Maintenance
- Stormwater Drainage Construction and Maintenance
- Stormwater Retention and Detention Systems
- Below Ground Gas Lines
- Spell Chambers
- Rain Gardens
- Insitu Pit Construction
- Septic Systems
- Fire Services (Pumps and Tanks)
- Network Water Tapping's
- Civil Construction and Site Cuts
- Bulk Spoil Removal
- Drainage CCTV Inspections and Surveys
- Leak Detection and Repairs
- Authority Connections (Sewer and Water)
- Trenchless sewer / stormwater rehabilitation using Quicklock and fiberglass patching
- Water Authority Sewer Reticulation and Water Main Extensions, Modifications and Upgrades

Electrical

- General lighting and power, installation, upgrades and maintenance
- Lighting automation
- Optical fibre installations (Cat 6 and 6A)
- Switchboard supply, installation and upgrades
- Electrical substations
- Consumer mains, including inground civils
- Security and Access control
- Emergency and exit lighting (monitored and standalone systems)
- Fire and EWIS systems
- Open Space Lighting, including sporting fields and carparks
- Illuminated signage.
- Power analysis and logging
- VEDN associated works
- Solar installations
- Heating Ventilation Air Conditioning (HVAC)

Toner Group affiliate Katam Drainage is accredited to perform works for several Victorian water authorities including:

Greater Western Water

South East Water

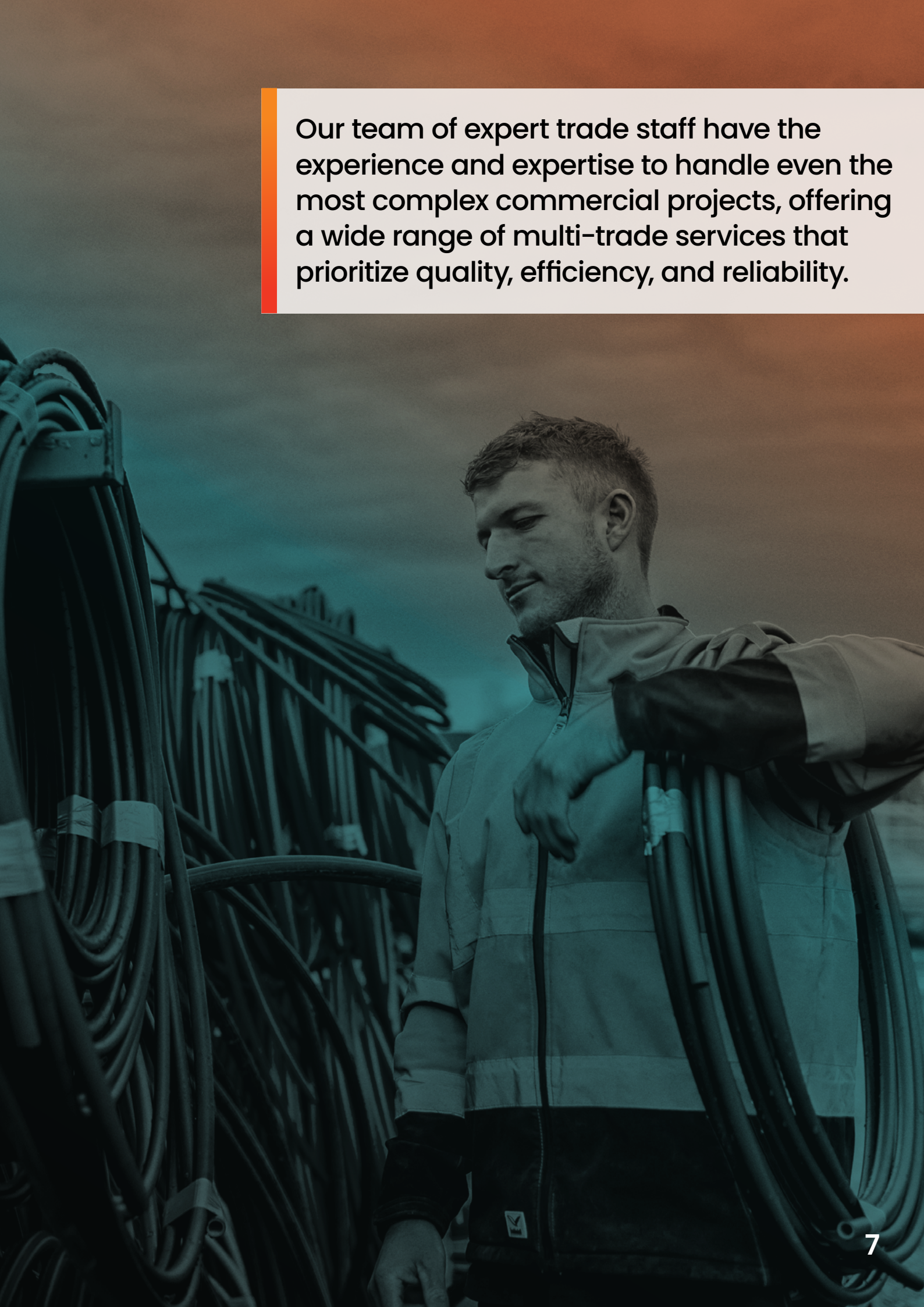
Yarra Valley Water

Barwon Water

Coliban Water

Gippsland Water

Our team of expert trade staff have the experience and expertise to handle even the most complex commercial projects, offering a wide range of multi-trade services that prioritize quality, efficiency, and reliability.



Clients & Capabilities

We seek to partner with businesses who value high quality work and prioritise reliability and loyalty.

We are confident in our abilities, our approach and our people which is why we have become one of Melbourne's leading trade service partners. Our clients choose Toner Group because of our reliability and ability to get the job done!

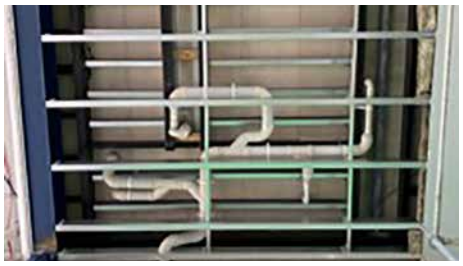
- ✓ New Construction and Redevelopments / Extensions
- ✓ Modular Construction
- ✓ Education (Incl. Schools, Kindergartens and Early Learning Centres)
- ✓ Sports Pavilions and Public Buildings
- ✓ Commercial Insurance (Major Loss and/or Minor Works)
- ✓ Civil Drainage and Carpark Construction
- ✓ Facility & Building Maintenance
- ✓ Local Government Stormwater Drainage
- ✓ Retail (Renovations and New Construction)
- ✓ Commercial Factories / Warehousing
- ✓ Reactive Maintenance and Make Safe Works
- ✓ Residential New Construction



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Project Case Studies









Rich River GC 2026
Prebuilt

Trades
Plumbing & Drainage

Project Value
$500k (Stage 1)

Client
Prebuilt Pty Ltd

PreBuilt

RICH RIVER GOLF CLUB

Scope of Works:

Partnered with PreBuilt Pty Ltd delivering the plumbing and civil drainage scope of work associated with the construction of a 23-apartment modular construction complex built over three (3) levels for the Rich River Golf Club on the VIC / NSW boarder (Moama, NSW). The project was for stage 1 with a further 15 apartment complex to follow in stage 2 with a total of 38 apartments once both stages are completed.

Works included:

- Internal plumbing and hydraulic water/waste rough-in to 23 apartments;
- Services run through a central hydraulic shaft;
- All waste pipework sound lagged;
- Bathroom fixtures installed off-site (modular construction);
- Internal downpipes within service voids;
- Below-ground sewer, stormwater, and fire services installed prior to building placement;
- Onsite connection and commissioning of accommodation modules;
- Installation and commissioning of hot water systems.







West Wollert Community Centre
BowdenCorp

Trades
Electrical

Project Value
$750k

Client
Bowden Corporation Pty Ltd

Scope of Works:

Supported principal builder BowdenCorp delivering the electrical scope of work in the construction of West Wollert Community Centre for City of Whittlesea. The facility includes a three (3) room kindergarten and early childhood education centre, material & child health consulting rooms, community hall with kitchen, library, staff facilities and open outdoor spaces.

Works included:

- Mains power connections from authority infrastructure;
- CT metering and BMS control throughout;
- Light and power cabling, including dali controls
- Site communications system;
- EV charging stations;
- Open space lighting;
- Sub main power reticulation.





VSBA KOSS Program 2025 Modular by Shape

Trades
Plumbing, Drainage, Electrical & Mechanical

Project Value
$1.1m

Client
Modular by Shape Pty Ltd

Scope of Works:
Delivered plumbing, drainage, electrical and mechanical trade services in the construction of three (3) kindergartens as part of the Victorian School Building Authority (VSBA) Kindergartens on School Sites (KOSS) Program in Lysterfield, Traralgon and Yarrawonga.

Works included:

- Plumbing and Drainage (Traralgon), electrical and mechanical (Lysterfield) and Mechanical (Yarrawonga);
- Plumbing rough-in and fit-off of modular buildings on site;
- Electrical and mechanical rough-in and fit-off of modular buildings in factory and on site;
- Occupancy sensing lighting;
- Site inground power, water, sewer and civil drainage;
- Firewater Systems – Pumps, mains, hydrants, detection and EWIS systems;
- Upgrade of existing sewer pump well;
- Full scope completed within 4 months in time for term 1 open day.





Cranbourne Mazda Verum Built

Trades
Electrical

Project Value
$950k

Client
Verum Built Pty Ltd

Scope of Works:
We are proud to have delivered the electrical infrastructure for the state-of-the-art Cranbourne Mazda dealership for the Clough Motor Group. Situated in a prime location on the South Gippsland Highway, we partnered closely with principal builder Verum Built to power this brand-new facility, featuring a stunning two-level showroom, an advanced automotive workshop, and premium detailing bays.

Works included:

- Complete electrical scope of work relating to the project;
- Power authority engagement for designated supply and install;
- Running of power to specialised equipment and all emergency services;
- Complete building / facility communications system;
- Exterior carpark lighting and illuminated signage.





VSBA KOSS Program 2024
Grove

Trades
Plumbing, Drainage & Electrical

Project Value
$2m

Client
Grove Group

Scope of Works:
Partnered with Grove Group providing plumbing/drainage, electrical and mechanical trades in support of the construction of four (4) kindergartens as part of the Victorian School Building Authority (VSBA) Kindergartens on School Sites (KOSS) Program in Wonthaggi, Tootgarook, Lakes Entrance and Devon Meadows.

Works included:

- Plumbing and Drainage services for all four (4) sites and Electrical and Mechanical trade services for Lakes Entrance;
- Plumbing rough-in and fit-off of modular buildings in factory and on site;
- Electrical and Mechanical rough-in and fit-off of modular buildings in factory and on site;
- Site inground power, water, sewer and civil drainage;
- Water authority connections / tap-ins;
- Firewater Systems – Pumps, mains, hydrants and control systems;
- Working in school environment under Working with Children check.





Boronia ELC 2024
Kubale Constructions

Trades
Plumbing & Drainage

Project Value
$500k

Client
Kubale Construction

Scope of Works:
Conversion of the old Boronia tenpin bowling alley located at Boronia Junction Shopping Centre into an Early Learning Centre for Woodlands Childcare & Education.

Works included:

- Site inground water, sewer and civil drainage cut into the existing site slab;
- Plumbing rough-in and fit-off;
- Demolition and replacement of existing roof;
- Fire systems and hose reels;
- Restricted site access / out of hours works.

Our Systems – Reporting & Compliance

At Toner Group, we support our clients to meet their reporting and compliance obligations.

Safety Systems

Safety Champion' Cloud-based health and safety software as a service (SaaS) solution.

- Access to all company policies, procedures, SWMS and work instructions;
- Interactive field-based audits / reviews;
- Incident, injury, hazard and near miss reporting;
- Incident investigations;
- Vehicle and equipment pre-start inspections;
- Employee competency management.

Toner Group is fully committed to promoting a culture of safety and ensuring all stakeholders go to work and return home safely to their families and communities.

- Dedicated Safety Manager overseeing risk,compliance and safety management system;
- Comprehensive on-boarding and development program to ensure all apprentices and employees are trained and supervised to work competently and safely;
- Technology platform enables workers to report and log hazards and incidents, facilitate training, up-skilling and development and ensure licenses and qualifications are recorded and valid.

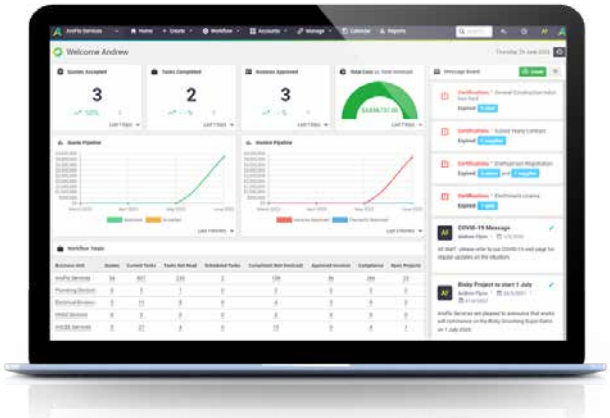
Quality Management

Cloud-based job/project management system that provides a seamless one stop shop from estimating works through to invoicing and everything in-between.

- Management of client information and payment terms;
- Detailed job cost/project management;
- Purchasing and project cost allocation;
- Digitalised employee work packs available in the palm of their hand;
- Employee timesheet management.

All Toner Group projects are supported by:

- Dedicated Project Managers – experienced team dedicated to individual projects;
- Dedication Site Supervisors;
- Dedicated Quality Assurance Supervisor.





Associations, Certifications & Insurance

Toner Group hold the appropriate Public & Liability Insurance and are certified members of:

- **Building and Plumbing Commission** – Licenced Plumber
- **Energy Safe Victoria** – Registered Electrical Contractor
- **ISO Triple Accredited** – ISO 45001 Occupational Health & Safety Management ISO 14001 Environmental Management ISO 9001 Quality Management
- **NSW Building Commission** – Licensed Plumbing & Electrical Contractor
- **VEDN Civil Works** – Accredited Contractor
- **Master Plumbers Association** – Member
- **National Electrical and Communications Association** – Certified Contractor
- **Public & Products Liability Insurance ($20m)**



master plumbers Expert. Committed. Professional.

BPC Building and Plumbing Commission

dlcs ISO 9001 certified ISO 45001 certified ISO 14001 certified

CERTIFIED CONTRACTOR

energysafe VICTORIA

VEDN Accredited

NSW GOVERNMENT Building Commission

Plumbing Licence–30710 (VIC) | 488359C (NSW) Electrical Licence–34367 (VIC) | 490244C (NSW)

Our Difference

Toner Group are uniquely placed to offer a multi trade service, with experience managing projects across multiple project stages

Service philosophy

Toner Group's core value is ***"Striving for Better".*** We're committed to delivering quality projects on time and on budget.

Commitment to People & Culture

Toner Group have a dedicated People & Culture function that enables effective attraction, recruitment and retention of talented and dedicated trades that support Toner's vision, size & scale (Direct employees).

We directly employ approximately 100+ Plumbers and Electricians across Greater Melbourne. All of our people are fully employed by Toner Group and given extensive opportunities to learn, develop and progress in Plumbing and Electrical technical expertise.

Greener Choices

As the building industry transitions to a more environmentally sustainable future for construction, Toner Group is embracing this opportunity to partner with and support builders and businesses that are delivering green and energy-efficient solutions with a reduced carbon footprint.

Local Community

Toner Group's passion for building high performing teams, identifying talent, helping people realise their potential and striving for success extends beyond work.

For over 20 years, the 'Legendary' Chris Toner has been supporting local communities through his coaching, charitable donations and team sponsorships. For over two decades, Toner Group has donated significantly to many local sporting organisations including Narre Warren Football Club, Coralynn Football Club, Narre Warren Netball Club, Williamstown Football Club, Dandenong Stingrays Football Club and Springvale South Cricket Club to name a few.

Beyond the local community, Chris has created over 350 opportunities for new apprentices across Victoria that can name Toner as the place they got their start and learnt their trade. Further from Victoria, Toner has also sponsored many oversees workers and across the world creating opportunities for people to build a better life for themselves and their families in Australia.





Striving for Better

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